**Bereket Sorato**

**bsayele86@gmail.com**

**571 317 0439**

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| **SUMMARY** |

* Around 6+ year experience in Software Quality Assurance and testing in various industry domains like Product Engineering, Finance, News and Media/Broadcasting etc.
* Exposure to both Manual and Automated testing of applications in Client/Server& Web-Based environment.
* Experienced in developing Test Plans, Test Cases based upon the business requirements.
* Also performed onsite-offshore coordination for multiple projects to perform test related activities.
* Extensive knowledge of SDLC methodologies.
* Exposure to both Manual and Automated Testing of applications developed on Windows and UNIX platform.
* **Experience with Mobile Compatibility testing and Mobile application testing – iPhone, Android, iPad/ Tablets, Windows phones.**
* Expertise in using Testing tools **HP Quality Center/ALM.**
* Experience in cross platform and cross browsing testing using **Selenium** **WebDriver** **API.**
* Strong skills in performing System, Integration, UAT, Functionality, Regression, Smoke, Sanity, Stress, Usability, testing for web and Client/Server application.
* Experience in Black Box, Positive, Negative, Data-driven, Unit, Integration, System, Front-End and Back-End Testing.
* Experience in identifying bugs/tasks created in **JIRA** tool, fixing and updating the status of the logs.
* Experience with Mobile application testing – iPhone, Android, and feature phones using Simulator "Device anywhere".
* Experience in working with Agile as well as traditional SDLC cycles.
* Proficiency in performing backend testing using SQL
* Involved in performing defect management using various bug tracking tools.
* Participated in design Walkthroughs and Inspection meetings to review Test scripts and results.
* Ability to quickly understand and interpret business requirements.
* Good Documentation and Process Management skills with an ability to effectively understand the business requirements to develop a quality product.
* Excellent in communication, presentation, and interpersonal skills.

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| **TECHNICAL SKILLS** |

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| Scripting Languages | Python, Perl, XML |
| Database | MS SQL Server, T-SQL, PL/SQL |
| Testing Tools | Quick Test Professional, Selenium |
| Mobile Devices | IPhone, IPAD, Google Nexus, SDKs |
| Mobile OS | Windows mobile, Palm OS, Android, iOS |
| Bug Tracking Tools | Quality Center(ALM), Scarab, Quix,Bugzilla, etc. |
| Operating System | Windows (2003-2012), VMware ESXi, RHEL 5.x, 6.x, SLES (8-12) MAC OS X |

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| **WORK EXPERIENCE** |

**Hewlett Packard Company, Houston, TX April 2017 – Dec 2018**

**QA/Mobile Tester**

**Industry: Manufacturing & Product Engineering**

I am involved in HP Management web Applications and HP ILO Mobile Native App testing that manages from initial deployment to ongoing management and service alerting; Rapid Discovery and Remote Access: Inventory and deploy servers using Virtual Media and iLO Federation remotely; health and performance protection with advanced power and thermal control for maximum power efficiency. Agentless Management monitors core hardware and related alerts Integrated Remote Console capabilities include Keyboard, Virtual Media, Global Team Collaboration, and Video Record/Playback.

**Responsibilities:**

* Analyzed system requirements and developed detailed test plan and test cases for testing.
* Analyzed user requirements, attended Change Request meetings to document changes and implemented procedures for test changes.
* Interacted with the business analysis and developers in requirements analysis, review design documents, testing and documents which are developed in to Agile environment.
* Arranged daily meetings with onsite and offshore leads to get and provide project status.
* Followed Agile Methodology to emphasize on real time communication over written documentation.
* Worked with mobile platforms simultaneously: iOS & Android
* Validating Mobile native app on hand held mobile devices supporting iOS & Android for its functionality, usability and consistency
* Documented Test plans, Test Cases and decided schedules for Test Case execution
* Performed functional testing of individual modules Easy Access application on iOS, Android, Windows Linux, VMware OS operating systems.
* Used emulator and device anywhere to perform mobile testing for AUT.
* Worked with other QA team members in devising an effective defect reporting process that ensured test steps are properly documented, screenshots are taken at each execution step tie them to appropriate requirements.
* Conducted System Testing, Regression testing, GUI Testing and Cross Browser compatibility testing during the releases and interacted with the developers to resolve any technical issues
* Performed manual and functional testing on various parts of the application and used team track tool for offshore defect tracking and Quality Center for onsite defect tracking
* Tracked the bugs using JIRA bug tracking system.
* Performed Sanity and Smoke Testing of the application manually after each build.
* Developed and reviewed for positive and negative test scenarios.
* Performed Security Testing using Positive and Negative Testing to ensure appropriate user authentication.
* Mapped Requirements with Associate test cases using HP ALM/QC
* Raised issues and defects and documented them using QUIX
* Set-up, co-ordinate & conduct UAT testing with Business Analysts and end users after the applications were all set.
* Document request/response XML's, test procedures and functional/technical findings from the test run
* Data validation output thru XML, MIB Browser, Perl Scripts

**Thomson Reuters, NY Apr 2015 - Mar 2017**

**QA / Mobile Tester**

**Industry: Finance, News & Media**

Reuters “**NewsPro”** Native app delivers breaking news, analysis and market data from the world's most trusted news organization. Explore a seamless stream of articles, pictures, and videos on your phone or tablet. Breadth of Coverage: Navigate between stories to explore a wide range of topics from Politics to Opinion to Oddly Enough and more. Customization: Create and edit your personal watch list of tickers. Flexible Access: Read online or save stories and read them later offline. On-demand, Up-to-date, Customized to each viewer's interests and location, Downloadable for offline viewing

**Responsibilities:**

* Analyzed system requirements and developed detailed Test Plan.
* Reviewed the Business Requirement documents with the business and development team to understand the architecture and functionality of the application in an agile environment.
* Worked in Agile methodology.
* Validating Mobile native app on hand held mobile devices supporting iOS & Android for its functionality, usability and consistency
* Active participation in QA process improvement activities like adding defect, problem resolution, bug tracking using FTP and Bug tracker.
* Extensively used Selenium WebDriver for automating UI for IPhone, android devices, to enroll users to devices and submitted in Perforce location.
* Worked with mobile application simultaneously: **iOS (iPhone & iPad) & Android**
* Performed Sanity and Smoke Testing of the application manually after each build.
* esigned, developed and **implemented Test Automation frameworks from scratch for iOS and Android** using Selendroid, Appium, Selenium WebDriver, JUnit written in Java.
* Documented and reported defects within established process and tracking systems using Scarab.
* Used SQL queries to do backend testing to perform data validation, data migration/data conversion validation.
* Performed functional testing of individual modules Easy Access application on **iOS, Android, MAC &Windows OS operating systems.**
* Maintain and modify smartphone software programs and make approved changes.
* Requested different versions of **iOS and Android mobile devices**
* Used emulator and device anywhere to perform mobile testing for AUT.
* Prepared test scenarios designed for **iOS and Android according to each OS**
* Performed rigorous End to End testing before a release.
* Doing Regression testing by using **selenium** tool.
* Reporting defects using **JIRA.**
* Performed UAT, Functional & Regression testing coordinating with BA, Developers, and SMEs and actively involved in Tested the UI of the end product on mobile, PC , Android and Apple platforms to ensure that latest feeds are loading and supporting different languages as required
* Used Scarab & Bugzilla for reporting, tracking bug and generating reports.
* Participated in release meetings.

**Bank of America, Richmond, VA Jan 2014– Mar 2015**

**QA Tester**

This project at BOA was to ensure smooth performance of all applications enabling the functioning of the Global Portfolio Management (GPM) team. Our team was responsible for ensuring that the designed platform was working as per the requirements, additional updates/features. It is a continuous improvement project where market data was being continuously captured and compared with spending habits of investors to derive suitable patterns for future spending. I was also responsible for analyzing requirements and coordinating UAT testing efforts for multiple mobile devices including Iphone, Ipad, Android tablets, and various Android Phones.

**Responsibilities:**

* Strongly involved in development of detailed Test Cases in MS Word and HP ALM.
* Conducted Front end and GUI Testing manually as per the requirement of the end client.
* Established and maintained test cases and test data in ALM.
* Designed and developed database in MS SQL Server along with the development Team.
* Designed and developed Frontend using Visual Studio along with the development Team.
* Performed Backend Testing and ensured it with executing SQL Queries in MS SQL Server.
* Performed Integration Testing and Regression Testing.
* Completed smoke testing across different browsers on desktop and mobile before testing defects.
* Identified Test Cases to be run for Regression testing and conduct Regression Testing when new builds were made.
* Outlined the process flows and highlighted the enhancements in existing mobile application processes.
* Customized Quality Center to suit the requirements of Testing environment and efforts.
* Used Quality Center to track defects and generate customized graph and reports for the client using Quality Center.
* Reporting Bugs Using HP ALM.
* Attended weekly meeting with team leaders, managers and developers to discuss the issues found during the creation of the test case/script.

**Citizen Bank, Providence, RI Aug 2012- Dec 2013**

**QA Analyst**

Citizens Bank is a financial services company that offers a variety of consumer lending and deposit products, including credit cards, auto loans, and small business loans. Citizen’s offers online banking facilities to its customers and customers have access to apply for Loans, Mortgage, and Credit Cards through internet.

The project involved testing Web-based applications of Citizens Bank. These applications were being developed to allow its customers to access their accounts, view and pay bills online, view monthly statements, transfer balances between two accounts, view images of checks posted and apply for loans online. I have also participated in setting up the mobile banking platform for the mobile banking solution.

**Responsibilities:**

* Interacted with developers and business analysts to resolve discrepancies between system specifications and user requirements - involved in the complete testing life cycle (refining SDLC methodology).
* Communicating with QA manager providing requirement changing status and how it will take place for an alternate change in test plan and test case
* Conducted Functionality Testing for web forms and links.
* Performed database transaction verifications.
* Provided Test Plan, Daily Reports on the Functional or Performance Testing efforts.
* Performed Load Testing to analyze the real time load scenarios.
* Performed system analysis of mobile web, Android and iOS applications
* Designed Scenarios and used Load Runner Controller to monitor all Users in a scenario from single workstation.
* Completed smoke testing across different browsers on desktop, mobile before testing defects.
* Performed Integration Testing of different modules containing customer’s property details, personal information, employment history & sources of income, assets, debts and other relevant information.
* Performed GUI Testing on various charts showing amortization details.
* Tested application with various internal interfaces like firewalls, plug-ins and links.
* Setup, co-coordinated, and conducted System and UAT Testing with Business Analysts and end users.
* Performed Data Driven Test Scripts for reading multiple data.
* Used HP ALM for bug reporting and tracking tool, further enhancing it by creating a report for the same.